



### **Our commitment to those affected by the recent flooding in the state of Illinois**

On July 17, 2017, Governor Bruce Rauner declared Cook, Kane, Lake, and McHenry counties state disaster areas after significant flooding impacted these counties.

### **Our commitment to our policyholders...**

- SHIP shall withdraw any cancellation or nonrenewal notice issued on or after July 12, 2017, on any in-force policy issued to an affected policyholder. In addition, SHIP will not issue any new cancellation or nonrenewal notices to affected policyholders until September 30, 2017, or a later time if deemed reasonable given an individual consumer's circumstance.
- SHIP will grant affected policyholders an extension of any and all policy provisions or other requirements that impose a time limit for an insured or claimant to perform any act, including the submission of a claim or proof of loss, reporting of information, submission of bills, or payment of funds. Such extension shall be for a minimum of 60 days from the last date allowed or required under the terms of the contract or allowed or required by SHIP, or longer if deemed reasonable given an individual consumer's circumstance.

If you have an Illinois disaster-related dispute or issue regarding your policy; you may contact the Illinois Department of Insurance at the toll-free complaint hotline at 1-866-445-5364 or file a complaint online at <http://mc.insurance.illinois.gov/messagecenter.nsf>.

Effective: July 12, 2017

Expires: September 30, 2017