

Action Required By: December 15, 2023

John J. Sample
123 Main Street
Apt. B
Carmel, IN 46032



IMMEDIATE ACTION REQUIRED

Dear Mr. Sample:

I'm writing today with important information about your long-term care insurance from Senior Health Insurance Company of Pennsylvania (In Rehabilitation) ("SHIP") and to thank you for your patience and understanding as we guide the company through the rehabilitation court process.

As part of this process, you have a very important decision to make at this time. A number of new coverage options are available to you. Please select only one option by December 15, 2023.

To get started, refer to the enclosed "Step-by-Step Guide for Policyholders" and follow these simple steps:

Step 1: Review your personalized options.

Step 2: Learn more about each option.

Step 3: Indicate your choice on the attached Coverage Election Form, detach and mail the completed form to SHIP in the enclosed postage-paid return envelope as soon as possible. Please note that if Option 4 (Keep Your Current Coverage) is identified as your Default Option on the attached Coverage Election Form, you do not need to make an election and your current policy will remain the same.

You'll find more details in the "Important Information for Policyholders" booklet and "Summary of Current Coverage" document provided. To watch our informational video series and learn more, visit us online at shipltc.com. Please know we are here to help you. We understand you have a lot invested in your current policy and you want to make sure you will have protection when you need it. Just call us at (833) 894-8577.

Sincerely,



Patrick H. Cantilo
Special Deputy Rehabilitator

P.S. **Please note that your Coverage Election Form must be postmarked by December 15, 2023.**

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